

**STATUS OF IMPLEMENTATION**  
**FY 2020 Programs and Projects**  
**Second Quarter**


Office: **PROFESSIONAL REGULATION COMMISSION**

Programs and Projects	Performance Indicators	Physical Reports			Financial Report		
		Target (Annual)	Actual	%	Allotment (Annual)	Obligation	%
PROFESSIONAL LICENSURE PROGRAM	<i>Outcome Indicators</i>						
	Percentage of graduates in all certificate courses given professional certification	56%	-				
	<i>Output Indicators</i>						
	Percentage of applications for licensure examinations acted upon within two (2) days from filing	100%	100% of 6,780		P100,908,161.06	P6,106,264.42	
	Percentage of test items prepared/formulated/peer reviewed by the Professional Regulatory Boards	98%	-		P186,104,848.00	P155,240.86	
	Percentage of statistical data for monitoring of school performance generated within one day after the release of examination results	100%	-		P23,885,959.27	P855.00	
PROFESSIONAL REGULATION PROGRAM	<i>Outcome Indicators</i>						
	Percentage increase in number of professionals registered under various mutual recognitions arrangements within ASEAN and other countries including international trade agreements where the Philippines is a signatory	6%	-		P25,116,928.24	P98,637.72	
	Percentage of cases resolved within three (3) months	8%	-				
	<i>Output Indicators</i>						
	Percentage of request for professional identification cards (PICs) and registration certificates acted upon within the prescribed	100%	100% of 2,516		P37,847,110.06	P466,880.00	

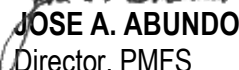
Programs and Projects	Performance Indicators	Physical Reports			Financial Report		
	timeframe						
	Percentage of complaints with investigations conducted	100%	-		P17,101,238.71	P1,671,104.23	
	Number of institutions and establishments where professionals are employed that are inspected and monitored	1,165	-		P21,815,426.66	P469,910.81	
PROFESSIONAL DATABASE MANAGEMENT PROGRAM	<i>Outcome Indicators</i>						
	Percentage reduction of process cycle time of frontline services upon conversion to online services	96%	96%				
	<i>Output Indicators</i>						
	Percentage increase in the number of applicants and professionals provided with online services	33.72%	39.20%		P13,101,549.34	P302,390.18	

*\*Decreased in output and/or no output for the second quarter may be attributed to the work disruption due to the implementation of enhanced community quarantine.*

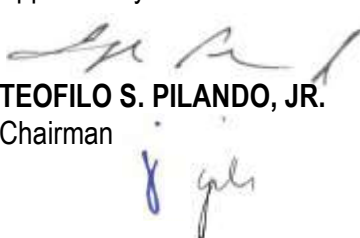
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**PROFESSIONAL REGULATION COMMISSION**  
**STATUS OF MAJOR PROGRAMS/PROJECTS IMPLEMENTATION**  
**Second Quarter of 2020**

Sector Outcome : Income-earning ability increased  
Organizational Outcome : Highly ethical, globally competitive and recognized Filipino professionals ensured

OFFICE/DIVISION	PROGRAM/PROJECT	DESCRIPTION	SUCCESS INDICATORS	Timeframe	STATUS OF IMPLEMENTATION / ASSESSMENT REPORT
<b>PRB Secretariat Division</b>	<b>CONTINUING IMPACT ASSESSMENT OF PRC / PRBs RULES AND PROCEDURES</b>	The Commission will continuously render efficient, effective, relevant, and timely review of impact assessments of rules and regulations. It shall assist in providing details, clarifications, and rules to properly implement professional regulatory laws.	Reviewed RA 8981 (PRC Modernization Act of 2000) and EO No. 565-A (attachment of PRC to DOLE), Professional Regulatory Laws (PRLs), Code of Ethics and Technical Standards, and other regulatory policies of the different professions	Year-round	<p>Laws and Policies Issued:</p> <p>PRC</p> <ol style="list-style-type: none"> <li>1. Extending the Validity of the Professional Identification Cards (PICs) of all Covered Professionals During the Enhanced Community Quarantine</li> <li>2. Postponing the May and June 2020 Board Licensure Examinations and Rescheduling Thereof</li> <li>3. Constituting the Alternative Oath Taking Scheme Technical Working Group</li> <li>4. New Calendar of Schedule of March-June 2020 Licensure Examinations</li> <li>5. Cancelling the 2020 Special Professional Licensure Examination (SPLE) for Overseas Filipino Workers (OFWs) in Various Countries of the Middle East and Singapore</li> </ol>

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					<p>6. Rules in the Processing of Applications for All Cancelled/ Postponed Licensure Examinations and in the Conduct Thereof</p> <p>7. Postponing the August 2020 Board Licensure Examinations and Rescheduling Thereof</p> <p>8. Postponing the 30-31 August 2020 Medical Technologist Licensure Examination (MTLE) and Rescheduling Thereof</p> <p>PRBs</p> <p>1. PRB-Dentistry: Amendment of Resolution No. 26, series of 2014, Adopting the Use of Mechanical Articulators in Lieu of Live Patients in the Complete Denture Exercise in the Practical Phase of the Board Licensure Examination for Dentists (BLED) for Health Reasons Due to the Covid-19 Threat</p> <p>2. PRB-Dentistry: Revised Guidelines on Preceptorship Programs Offered and Operated by Dentists</p> <p>3. Rescheduling the July 2020 Radiologic Technologists and X-Ray Technologists Licensure Examinations from 26-27 July 2020 to 10-11 December 2020</p>

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Legal Service	<b>STRENGTHENING THE COMMISSION'S QUASI-JUDICIAL FUNCTION</b>	<p>The Legal Service (LS) will embark on the following:</p> <ul style="list-style-type: none"> <li>The Legal Service will continue the implementation of its Case Decongestion Project, through the streamlining of procedures and hiring of more lawyers.</li> <li>Implementation of the Records Management System (RMS) and the Legal Management Information System (LMIS) will be further enhanced, in coordination with the Archives and Records Division (ARD) and Information and Communication</li> </ul>	<ul style="list-style-type: none"> <li>Number of cases resolved within three (3) months</li> <li>Percentage of cases resolved within three (3) months</li> <li>Number of lawyers hired for Case Decongestion Project</li> <li>Monitoring of case folders</li> <li>LMIS Deployment</li> <li>Number of complaints received and</li> </ul>	Year-round	<p>The Commission has engaged the services of six (6) hearing officers and ten (10) legal assistants for the Case Decongestion Project (CDP). A total of eight (8) cases had been resolved/closed and seventy-three (73) orders of dismissal and decisions have been drafted for the 2<sup>nd</sup> quarter of 2020.</p> <p>To ensure continuity in its operations during the community quarantine period, the Commission issued Memorandum Order No. 32 - 2020 (Guidelines on the Filing of Pleadings and Conduct of Hearings and other Legal Proceedings Affected by the Community Quarantine).</p> <p>Ongoing. The LS continues to update its inventory of case folders, in coordination with the ARD.</p> <p>Two hundred (200) case folders were encoded in the LMIS.</p> <p>Number of Complaints Received: 6 Number of Cases Docketed (regular filing): 30</p>

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		<p>Technology Service (ICTS).</p> <ul style="list-style-type: none"> <li>• More partnerships with other agencies or organizations will be pursued to support the Commission's initiatives and thrusts through the forging of Memorandum of Understanding/Agreements.</li> <li>• Immersion of lawyers and staff to extensive training in conciliation/ mediation, mock trials, drafting of decisions and other pleadings will be pursued.</li> </ul>	<p>investigation conducted</p> <ul style="list-style-type: none"> <li>• Number of MOAs executed and more violators investigated</li> <li>• Number of cases disposed thru mediation</li> </ul>		<p>Number of Cases from the Special Prosecution Division (special investigation): 22</p> <p>1. PRC NPO MOA (MOA-06-200-15 to 24)</p> <p>No case disposed through mediation for the 2nd quarter of 2020 in view of the restrictions imposed on mass gathering due to COVID-19.</p> <p>The LS also attended training on the use of MS Office 365 for the conduct of virtual hearings, mediation/ conciliation proceedings, meetings, etc.</p> <p>Note: Decrease in output were affected by the imposition of Enhanced Community Quarantine (ECQ) in April 2020, by the modified ECQ in May 2020 and General Community Quarantine (GCQ) in June 2020 due to movement restrictions,</p>

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					absence/limited public transportation and imposed health and safety protocols.
<b>Licensure Office Regional Offices</b>  <b>Accreditation and Compliance Division</b>	<b>SUPPORTING THE PROFESSIONAL REGULATORY BOARDS IN LICENSURE, DISCIPLINARY, AND VISITORIAL FUNCTIONS</b>	The PRBs, as partners of the Commission in professional regulation, will be fully supported in the discharge of their functions be it in licensure, disciplinary, accreditation, and visitorial functions, among others.	<ul style="list-style-type: none"> <li>• Licensure <ul style="list-style-type: none"> <li>○ Number of licensure exams conducted</li> <li>○ Number of examinees tested</li> </ul> </li> <li>• Regulation/ Disciplinary <ul style="list-style-type: none"> <li>○ Initial Registration</li> <li>○ Renewal of PICs</li> <li>○ Certification</li> <li>○ Authentication</li> <li>○ Stateboard Verification</li> </ul> </li> </ul>	Year-round	<p>In view of the government actions to mitigate the transmission of COVID-19 and to ensure the safety of PRC examinees and personnel, licensure examinations from April to June 2020 were cancelled per PRC Resolution Nos. 1230 and 1235 series of 2020 and PRB of Architecture Resolution No. 03 series of 2020.</p> <p>Resolution No. 1237 s. 2020 was thereafter issued which provides new calendar of schedule of March to June 2020 licensure examinations.</p> <p>The Commission, through the Licensure and Registration Division and Regulation Division of the Regional Offices, processed/issued the following from April to June 2020:</p> <ul style="list-style-type: none"> <li>• Initial Registration – 2,516</li> <li>• Renewal of PICs – 55,661</li> <li>• Certification – 42,786</li> <li>• Authentication – 108,918</li> <li>• Stateboard Verification –1,643</li> </ul>

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			<ul style="list-style-type: none"> <li>• Accreditation and Visitorial Functions               <ul style="list-style-type: none"> <li>○ Number of inspections conducted</li> <li>○ Certification of Accreditation issued</li> <li>○ Certificate of Compliance issued</li> <li>○ Authority to Operate issued</li> <li>○ Certificate of Registration issued</li> </ul> </li> </ul>		<p>Further, the Commission issued PRC Resolution No. 1234 series of 2020, on extending the validity of the Professional Identification Cards (PICs) of all covered professionals during the ECQ period, as a response to the professionals whose PICs expire during the said quarantine period, including those with pending online applications for renewal at such time.</p> <p>Likewise, with the travel restrictions due to the implementation of community quarantine, all scheduled inspection and monitoring of the various PRBs were suspended per PRC Memorandum No. 17, series of 2020.</p> <p>Furthermore, the ACD processed and issued the following:</p> <ul style="list-style-type: none"> <li>• Compliance – 5</li> </ul> <p>Note: The number of transactions has been affected by the imposition of ECQ in April 2020, modified ECQ in May 2020 and GCQ in June 2020 due to movement restrictions, absence/limited public transportation and imposed health and safety protocols.</p>

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International Affairs Office	<b>ASSISTING PRBs IN MUTUAL RECOGNITION AGREEMENTS (MRAs) AND MUTUAL RECOGNITION PROFESSIONAL QUALIFICATIONS (MRPQs)</b>	<p>The Commission and the PRBs will continue to actively participate in negotiations and review of bilateral/multilateral arrangements in order to promote and facilitate borderless practice of professions. Conduct of consultations, meetings, and other fora will also be pursued.</p> <p>This also includes the processing of certificates, permits, as well as applications for ASEAN Chartered Professional Engineer, ASEAN Architect, ASEAN Chartered Professional Accountant, Nurses, Medical and Dental Practitioners, pursuant to Philippines' commitment in MRAs.</p>	<ul style="list-style-type: none"> <li>• Meetings attended/ participated/ conducted/ provided 100% technical and administrative support for mutual recognition of professional qualification to concerned PRB as scheduled</li> <li>• Number of registered <ul style="list-style-type: none"> <li>○ ASEAN Chartered Professional Engineers</li> <li>○ ASEAN Architect</li> <li>○ ASEAN CPA</li> <li>○ Nursing Services</li> <li>○ Medical Practitioners</li> <li>○ Dental Practitioners</li> </ul> </li> <li>• Number of Special Temporary Permits processed and issued</li> </ul>	Year-round	<p>The International Affairs Office (IAO) provided administrative assistance to the Commission and/or PRBs on the following:</p> <ol style="list-style-type: none"> <li>1. Preparation of the conferment ceremony for ASEAN CPA and ASEAN Chartered Professional Engineer</li> <li>2. Preparation of International Conferences under the ICF 2020.</li> </ol> <p>Note: Due to Covid-19 pandemic, the conduct of conferment ceremonies and ICF activities were postponed and subsequently rescheduled at a later date.</p> <p>The IAO processed seven (7) and issued six (6) Special Temporary Permits (STP) from April to June 2020.</p>

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International Affairs Office	CONTINUING SUPPORT TO PHILIPPINE QUALIFICATIONS FRAMEWORK (PQF)	<p>As one of the agencies mandated under Republic Act No. 10968 or the Philippine Qualifications Framework (PQF) Act, the Commission will continue to provide administrative and technical assistance on the establishment of Career Progression and Specialization Program:</p> <p>I. The PRBs shall create a career progression and specialization for their respective profession based on the following parameters:</p> <ul style="list-style-type: none"> <li>a. Identification of career pathways;</li> <li>b. Identification of specialization programs; and</li> <li>c. Identification of procedures in the creation of career progression and specialization programs.</li> </ul>	Meetings attended/ participated/ conducted/ provided 100% technical and administrative support to the PRBs on the formulation of Career Progression and Specialization (CPS) Programs.	Year-round	<p>The IAO assisted and participated in one (1) consultative meeting of the PRBs to consult/guide them in their Career Progression and Specialization Program Resolution:</p> <ol style="list-style-type: none"> <li>1. 26 June 2020 – PRB of Geodetic Engineering with the members of the CPSP CATS Committee</li> </ol> <p>The IAO acted as Secretariat of Hon. Melinda Garcia as the CPSP-CATS Program Manager in assisting the following PRBs in crafting their Career Progression and Specialization Program Resolution:</p> <ol style="list-style-type: none"> <li>1. Accountancy</li> <li>2. Aeronautical Engineering</li> <li>3. Agricultural and Biosystems Engineering</li> <li>4. Agriculture</li> <li>5. Architecture</li> <li>6. Chemical Engineering</li> <li>7. Civil Engineering</li> <li>8. Customs Brokers</li> <li>9. Dentistry</li> <li>10. Electrical Engineering</li> <li>11. Electronics Engineering</li> <li>12. Environmental Planning</li> <li>13. Foresters</li> <li>14. Guidance and Counseling</li> </ol>

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		<p>II. The career progression and specialization programs for each profession will be included in the Philippine Qualification Register, the national database of quality assured qualification authorized under the PQF.</p> <p>III. The Commission as a member of the PQF National Coordinating Council (PQF-NCC), is tasked to lead the International Alignment (IA) Working Group.</p> <p>The IA working group shall:</p> <p>a. Initiate comparability and benchmarking activities with other countries and regional/ international groupings; and</p>			<p>15. Interior Design  16. Landscape Architecture  17. Librarian  18. Mechanical Engineering  19. Medical Technology  20. Medicine  21. Metallurgical Engineering  22. Midwifery  23. Nursing  24. Optometry  25. Pharmacy  26. Professional Teachers  27. Psychology  28. Real Estate Services  29. Respiratory Therapy  30. Sanitary Engineering</p> <p>The IAO also acted as Secretariat of the members of the CPSP-CATS PMC in the revision/finalization of the following documents:</p> <p>1. Office Order on the Reconstitution of the CPSP-CATS PMC  2. Resolution on the Creation of CPSP-CATS Committee for the qualification title for each regulated profession</p>

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		<p>b. Perform other related function as may be assigned by the PQF-NCC.</p> <p>IV. The Commission exercising administrative supervision over the various PRBs and its members shall:</p> <p>a. Monitor the PRBs progress in the establishment of their respective career progression and specialization programs;</p> <p>b. Provide administrative and technical assistance to the PRBs; and</p> <p>c. Perform other related functions and interventions.</p>			<p>3. Resolution on the Accreditation of Specialty Societies/ Sub-Specialty Organization or Specialty Group</p> <p>4. CPSP-CATS Organizational Structure</p> <p>Further, the IAO acted as Secretariat during the meetings of the CPSP Chairperson per cluster, with Comm. Yolanda D. Reyes as Oversight Commissioner of CPSP-CATS, Hon Melinda Garcia, Program Manager of CPSP-CATS, Ms. Pearl Po, CPD/CPSP Consultant, Hon. Bernadette Reyes, and Atty. Liza Hernandez.</p> <ol style="list-style-type: none"> <li>1. 23 April 2020</li> <li>2. 04 May 2020</li> <li>3. 30 May 2020</li> <li>4. 01 June 2020</li> </ol> <p>Furthermore, the Qualifications Recognition Division (QRD) of IAO, per Office Order No. 339, series of 2020, acted as Secretariat during the CPSP-CATS meetings with the following PRB Clusters:</p> <ol style="list-style-type: none"> <li>1. 18 June 2020 – Engineering Cluster</li> <li>2. 26 June 2020 – Technology Cluster</li> </ol>

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International Affairs Office	INTER-AGENCY COLLABORATION	The Commission will continue to collaborate and coordinate with related government agencies, such as the DOLE, DTI, NEDA, DOJ, DFA and other domestic or foreign institutions in formulating negotiating strategies, positions, measures, indicative offers, requests, and commitments particularly on issues relating to professional services, taking into consideration the interests of Filipino professionals and foreign nationals practicing in the Philippines.	Attended/Participated/ convened/negotiations/ meetings and other related activities in various international agreements/ cooperation on its set dates and/or submission of report/input within the prescribed timeline.	Year-round	<p>The IAO participated in the conduct of legal scrubbing of RCEP Annex IV held on 30 June 2020 with submission of report within the set deadline</p> <p>Furthermore, the IAO prepared/ formulated/ reviewed the following:</p> <ul style="list-style-type: none"> <li>• Position of the Philippines relative to its participation to APEC Project</li> <li>• Inputs on ERIA's study on utilization of MRAs and 4IRs</li> <li>• Inputs on the Assessment of the ASEAN Secretariat on Potential ASEAN FTA partners using the Criteria and Approach to Guide ASEAN's Strategic Economic Engagement with External Parties</li> <li>• Inputs on Trade and Trade-related Measures taken between Mid-October 2019 and Mid-May 2020</li> <li>• Inputs on the Draft Statement on ASEAN-Japan Joint Initiatives on Economic Resilience in Response to the Outbreak of the Coronavirus Disease 2019</li> <li>• Inputs on the draft Resolution on the Moratorium of Filipino Participation in the EVP</li> </ul>

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					<ul style="list-style-type: none"> <li>• Position on the issuance of No Objection Statement to Messrs. Palis and Zarate</li> <li>• Inputs on the Proposed AEM Plus Three Joint Statement in Response to the Outbreak of the Corona Virus Disease 2019</li> <li>• Inputs on the draft Joint Statement between ASEAN and China Ministry of Commerce for Corona Virus Disease 2019</li> <li>• Inputs on the Singapore's Proposal for an ASEAN Economic Ministers' Declaration on Ensuring the Security of Essential Goods in Response to the COVID-19 Pandemic</li> <li>• Inputs on the Reformulation of 2020 DOLE Targets</li> <li>• Inputs on the East Asia Summit Leaders' Statement on Strengthening Collective Capacity in Epidemics' Prevention and Response, and the EAS Leaders' Statement on Cooperation to Promote Steady Growth of Regional Economy</li> <li>• Inputs on the draft ASEAN Plus Three Plan of Action on Mitigating</li> </ul>

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					<p>the Economic Impact of the COVID-19 Pandemic</p> <ul style="list-style-type: none"> <li>• Inputs on the Outline of the ASEAN-Japan Economic Resilience Action Plan</li> <li>• Inputs on the draft Resolution exempting US-funded programs in the EVP to the Commission on Filipino Overseas</li> <li>• Inputs on the IASC Participation to the World Refugee Day</li> <li>• Inputs on the Philippine Development Plan 2017-2022 midterm update</li> <li>• Updates on the principal and alternate representative to the Philippine Working Group on Services</li> <li>• New Normal Matrix endorsed by IATFEID Technical Working Group on Anticipatory and Forward Planning chaired by NEDA</li> <li>• Project Proposal for an ASEAN-China Future Relations Forum</li> <li>• Comments on the Project Initiative 11: Increasing Transparency and Strengthen Evaluation to Reduce Trade-Distortive Effects in Non-Tariff Measures</li> </ul>

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					Furthermore, the IAO submitted monthly reports on the STP issued to foreign professionals pursuant to Section 10 of the Joint Memorandum Circular on the Rules and Procedures Governing Foreign Nationals intending to work in the Philippines.
<b>Continuing Professional Development Division</b>	<b>IMPLEMENTATION OF THE CONTINUING PROFESSIONAL DEVELOPMENT (CPD)</b>	<p>The CPD will be continuously implemented pursuant to Commission Resolution No. 2019-1146, amending the Implementing Rules and Regulations of the CPD Act (RA No. 10912). The following activities will be undertaken this year:</p> <ul style="list-style-type: none"> <li>• Conduct orientation for the four (4) Guidelines <ul style="list-style-type: none"> <li>○ Accreditation of Informal Learning and Professional Work Experience</li> <li>○ Online Training Program</li> </ul> </li> </ul>	Number of Orientations conducted	End of December 2020	The general orientation for the four (4) CPD Guidelines will be conducted on the second half of the year via online platform due to the Public Health Emergency brought by COVID-19 crisis.

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		<ul style="list-style-type: none"> <li>○ Formula on CPD Provider's Seminar/ Registration Fees, and</li> <li>○ Self-Directed and/or Life Long Learning Activities</li> <li>● Conduct regular meetings of CPD Secretariat and CPD Focal Persons in the Central and Regional Offices</li> <li>● Conduct of consultative meetings for the drafting of regular Operational Guidelines</li> <li>● Conduct of consultative meetings for the drafting of Career Progression and Specialization (CPS) Guidelines</li> <li>● Conduct regular meetings of CPD Program Management Committee</li> </ul>	<p>Number of regular meetings conducted in the Central and Regional Offices</p> <p>Number of consultative meetings conducted for the drafting of Operational Guidelines</p> <p>Number of consultative meetings conducted or Initiative or progress for the issuance of CPS Guidelines</p> <p>Number of regular meetings conducted</p>		<p>The meeting of the CPD Secretariat and Focal Persons in the Central and Regional Offices will be rescheduled via online platform.</p> <p>The drafting of regular Operational Guidelines will be conducted within the year.</p> <p>One (1) consultative meeting on Career Progression and Specialization Guidelines were conducted during the 2<sup>nd</sup> quarter.</p> <p>Meanwhile, six (6) regular meetings of the CPD Program Management Committee were held during the second quarter.</p> <p>The CPD Councils have conducted 111 regular and special meetings.</p>

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		<ul style="list-style-type: none"> <li>• Conduct regular and special meetings of CPD Councils</li> <li>• Monitor the CPD programs and activities</li> </ul>	<p>Number of regular and special meetings conducted</p> <p>Number of programs and activities monitored</p>		<p>One (1) CPD program/activity was monitored.</p> <p>Further, the following policies were implemented:</p> <ol style="list-style-type: none"> <li>1. Granting Continuing Professional Development Credit Units to All Professionals Providing Essential Services During the State of Public Health Emergency Due to the Corona Virus Disease 2019.</li> <li>2. Reiterating Ways of Learning that Can Earn Continuing Professional Development (CPD) Credit Units Particularly During the State of Public Health Emergency Due to COVID-19 Crisis and Extending the Acceptance of Undertaking for the Renewal of the Professional Identification Card Until December 31, 2021.</li> <li>3. Guidelines on the Matrix of Continuing Professional Development (CPD) Activities, Revised CPD Forms and CPD Glossary.</li> <li>4. Waiving the Accreditation Fee for Online Trainings and Programs</li> </ol>

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					<p>Offered for Free and Accepting Applications of CPD Providers Who Offered or Started to Offer their Online Trainings and Programs During the State of Public Health Emergency Due to COVID-19 Crisis.</p> <p>Operational Guidelines during the Transition Period for the following professions were issued:</p> <ol style="list-style-type: none"> <li>1. Optometry</li> <li>2. Mechanical Engineering</li> <li>3. Nutrition and Dietetics</li> <li>4. Medicine</li> <li>5. Real Estate Service</li> </ol>
ICT Service  Archives and Records Division	DEVELOPMENT, IMPLEMENTATION, AND DEPLOYMENT OF NEW SYSTEMS, AND STRENGTHENING NETWORK INFRASTRUCTURE	<p><b>INTERACTIVE ARCHIVAL STORAGE AND RETRIEVAL OF RECORD SYSTEM</b></p> <p>This system aims to improve management and archiving of records through information technology with intelligent document recognition. It will replace the existing Central Records Management Information System (CRMIS)</p>	<p>100% developed and deployment by the end of December 2020</p> <p>11,195,090 pages of permanent records digitized</p>	End of December 2020	<p>Ongoing. (70% of the workload is finished as of 30 June 2020)</p> <p>As of June 2020, a total of 1,628,481 pages or 15% have been groomed and 1,190,620 pages or 11% have been cleansed and scanned. Overall total is 2,819,101 pages or 25% of the total 11,195,090.</p>

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		<p>and is expected to greatly enhance and facilitate access to information particularly for verification and validation prior to making a decision or completing a transaction with stakeholders.</p> <p><b>QUEUE MANAGEMENT SYSTEM</b></p> <p>This project aims to enhance customer service and improve efficiency in the delivery of Commission's key frontline services. This was pilot-implemented at PRC Lucena last June 2019 and deployed in PRC Pagadian last December 2019.</p> <p>Currently, it is being customized to suit the requirements/needs of other frontline offices and expected to be fully operational this year.</p>	100% enhancement and deployment by the end of December 2020		Ongoing. (80% of the workload is finished as of 30 June 2020)

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		<p><b>HUMAN RESOURCE MANAGEMENT INFORMATION SYSTEM (HRMIS)</b></p> <p>To support the current Attendance Monitoring System (AMS), and to establish and strengthen more the efficiency and effectiveness of the Human Infrastructure of this Commission, the HRMIS aims to provide the following systems: Integrated Personnel Management Information System; Payroll System; Filing, Submission and Approval of Leaves electronically; easy mechanism to automatically update personnel records; facility to determine training requirements and qualification requirements for promotion.</p>	Development of sub-systems under HRMIS by the end of December 2020		Ongoing. (50% of the workload is finished as of 30 June 2020)

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		<p><b>NETWORK INFRASTRUCTURE REHABILITATION</b></p> <p>To replace its ten-year old network equipment/devices.</p> <p>It will further improve and ensure a more reliable network infrastructure and eliminate downtime.</p>	Replacement of ten (10) year old network equipment/devices by the end of December 2020		Ongoing. (80% of the workload is finished as of 30 June 2020)
<p><b>Human Resource Development Division</b></p> <p><b>PRC Newly-Approved Regional Offices Task Force</b></p>	<b>COMPLETING THE REORGANIZATION OF THE COMMISSION</b>	<p>To effectively pursue its mandate, the Commission will continuously fill-up the vacant positions. Various trainings and seminars will also be provided to capacitate employees in line with the decentralization of functions and succession planning.</p> <p>The Commission is also working for the achievement of PRIME-HRM Level II Accreditation.</p> <p>All Human Resource Systems such as Recruitment, Selection and Placement, Learning and</p>	<p>Filling - up of the approved 1071* plantilla positions</p> <p>* Out of the previous 1074 plantilla positions, five (5) Attorney I &amp; II positions were converted into three (3) Atty. III positions and six (6) Administrative Aide positions were converted into three new positions (AO, AOII and PRO I)</p> <p>Initiatives for achieving Level II accreditation for the PRIME-HRM</p> <p>Digital transformation in the HR systems</p>	Year-round	<p>Filled - up 804 or 75% of the 1,071 plantilla positions as of 30 June 2020. The Commission saw a 7% increase in the number of regularized personnel from the 1<sup>st</sup> quarter despite the community quarantine.</p> <p>Incorporated digital learning programs in the PRC training guidelines, and online conduct of interview of applicants to vacant positions.</p> <p>Shifted to digital learning/webinars during the COVID-19 pandemic. HRDD already conducted/facilitated five (5) webinars/online training for PRC Central</p>

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		Development, Performance Management, and Rewards and Recognition will be institutionalized. The list of required competencies for each position based on the Commission's thrusts, and directions will also be completed.			and Regional Offices at the end of the 2 <sup>nd</sup> quarter.  Rigid screening of applicants' qualifications especially technical positions to effectively perform their duties and functions as stated in the Position Description Form (PDF)
<b>Project Team for Decentralization of the Budget Systems in FY 2020</b>	<b>DECENTRALIZATION OF THE FINANCIAL MANAGEMENT SYSTEM</b>	<p>With the approval of the Commission's reorganization in FY 2016, sixteen (16) regional offices were authorized to be created.</p> <p>The approved Organizational Structure and Staffing Pattern provided for budget officer and accountant positions in each region to implement the full decentralization of the budget and accounting process. With full decentralization, funds will be directly released by the Department of Budget and Management to the regional offices, which will maintain a complete set of books of accounts and will be</p>	<p>Dissemination of the Policy Framework and Implementation Timeline for Decentralization of the Financial Management system</p> <p>Opening of Modified Disbursement System (MDS) accounts for all regional offices</p>	<p>2<sup>nd</sup> quarter, 2020</p> <p>1<sup>st</sup> quarter, 2020</p>	<p>Conceptual Framework for the decentralization process, presented and discussed in meetings of the Project Team for Decentralization of the Budget System during the first quarter but was not finalized because of the suspension of Project Team meetings during the period of ECQ</p> <p>MDS accounts opened for 15 regional offices. (Region IV-B excluded)</p>

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		responsible for the preparation of financial reports for consolidation in the Central Office.	Enrolment in the DBM's URS system for a regionalized preparation of Financial Accountability Reports (FARs) and Budget Execution Documents (BEDs)	3 <sup>rd</sup> quarter, 2020	Awaiting schedule of DBM training on the Unified Reporting System.
		Partial decentralization will be implemented in the 2nd quarter of FY 2020, while full decentralization is expected by FY 2021.	Implementation of the e-NGAS and e-budget system in the regional offices	1 <sup>st</sup> quarter, 2021	Awaiting training schedule from COA central office.  Filled - up positions for regional accountants and budget officers are pre-requisite to the implementation of decentralized financial management system.
<b>General Services Division</b>	<b>IMPROVEMENT OF THE CENTRAL OFFICE AND PURCHASE OF MOTOR VEHICLE</b>	<p>In line with the thrust to improve the working environment and efficient delivery of service, the Commission will continue to undertake the following renovation and repairs of the PRC Morayta buildings:</p> <ul style="list-style-type: none"> <li>• Rehabilitation of sanitary systems and improvement of comfort rooms</li> <li>• Replacement of various gates and doors</li> </ul>	100% completion of the proposed projects by the end of December 2020	2 <sup>nd</sup> Quarter	Construction projects were reviewed due to effect of National Budget Circular (NBC) No. 580 and disallowance of Congressional Insertion

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		<ul style="list-style-type: none"> <li>• Installation of fire detection and alarm system and</li> <li>• Installation of lightning arrester</li> </ul> <p>Moreover, the Commission will invest in additional motor vehicles to address the growing logistical requirements of the conduct of inspections and examinations.</p>			<p>Review and finalization of Terms of Reference (TOR)</p> <p>For submission of supporting documents</p> <p>Finalization of TOR</p> <p>Awarded with contract dated March 13, 2020 The Notice to deliver (NTD) was received on May 20, 2020 due to ECQ. Ongoing delivery.</p> <p>Delivered vehicles: as of July 21, 2020:</p> <ul style="list-style-type: none"> <li>○ 3 AUVs (Central)</li> <li>○ 4 AUVs (Baguio, Tuguegarao, Lucena, Legaspi)</li> </ul> <p>Readily available vehicles being scheduled for delivery:</p> <ul style="list-style-type: none"> <li>○ 1 Sedan (Central)</li> <li>○ 4 passenger van (Central)</li> <li>○ 1 MPV (Davao)</li> <li>○ 1 MPV (Iloilo)</li> <li>○ 4 AUV (Cebu, CDO, Tacloban and Pagadian)</li> </ul>

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					<ul style="list-style-type: none"> <li>○ 3 AUV (Central)</li> </ul> <p>Not yet available</p> <ul style="list-style-type: none"> <li>○ 10 AUV (Central/NCR)</li> </ul>
<b>PIMRU</b>  <b>Records Division/FOI Committee</b>	<b>PROVIDING INTENSIFIED MEASURES FOR INFORMATION DISSEMINATION AND PUBLIC ASSISTANCE THROUGH STRATEGIC MESSAGING AND PUBLICATION, ON VARIOUS TOUCHPOINTS AND MEDIA PLATFORMS</b>	In support of the Commission's thrust in delivering excellent services to all its stakeholders with utmost professionalism, responsibility, and credibility, all relevant, accurate and reliable information on Commission's ongoing programs, projects, and services, shall be constantly made available and accessible, anytime and anywhere, with increased internal and external engagement and presence, and through appropriate media platforms.	<p>Publishes 100% all requested articles, announcements, advisories, and press releases per month through the Commission's website, official Facebook page and Twitter handle within the standard timeframe.</p> <p>Responds 100% to inquiries and concerns posed by the transacting public through email, Commission's official Facebook page, and Twitter handle, within the standard timeframe.</p> <p>Prepares materials or audio/visual presentations, as may be required by the Commission, within the set timeline</p>	Year-round	<p>Published twenty-eight (28) announcements, thirty-seven (37) advisories and four (4) news articles through the Commission's website, official Facebook page and Twitter handle.</p> <p>Responded to inquiries and concerns posed and/or received from the transacting public through:</p> <ul style="list-style-type: none"> <li>• Emails – 965</li> <li>• Facebook – 9,580</li> <li>• Twitter – 781</li> <li>• Telephone - 225</li> </ul> <p>Prepared one (1) audio-visual material on PRC newly created Regional Offices and Service Centers (currently on second lay out)</p>

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			<p>Provides maximum assistance in handling the coverage of the official activities of the Commission within the standard timeframe.</p> <p>No. of request received and processed through FOI</p>		<p>Attended to one (1) request for photo documentation:</p> <ul style="list-style-type: none"> <li>Newly Appointed CPD Council and PRB Oathtaking</li> </ul> <p>From April to June 2020, total of 60 requests for documents through FOI policy have been received and 42 requests have been processed.</p>
<b>ISO Committee</b>	<b>ISO 9001:2015 CERTIFICATION</b>	In order to consistently provide quality services to Commission's clientele, and enhance customer satisfaction, ISO certification will be pursued in the Central and Regional Offices of the Commission.	<ul style="list-style-type: none"> <li>Sustained and enhanced the ISO 9001:2015 QMS</li> <li>Submitted reports on continual improvement activities and initiatives to FMS on or before the 15<sup>th</sup> day of the month following the reference quarter</li> </ul>	Year-round	Submitted 2020 1 <sup>st</sup> Quarter accomplishment report to DOLE-FMS on June 16, 2020 and the 2 <sup>nd</sup> Quarter accomplishment report on July 14, 2020.
<b>Committee on the Selection of Payment Channels</b> <b>Cash Division</b>	<b>CONTINUOUS COORDINATION AND COLLABORATION WITH</b>	Paynamics and Bayad Centers are additional payment channels which will interface with Commission's existing online system in the processing	Number of Payment Channels evaluated	4 <sup>th</sup> Quarter	Final evaluation of the eligibility of participating payment channels according to the established PRC Financial and Technical Terms of Reference was conducted, including a review of the draft Memorandum of Agreement.

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	<b>PAYMENT CHANNELS</b>	<p>and payment of various transactions.</p> <p>Paynamics has a system that prevents double payment of transaction and offered a proposal on fixed transaction fee instead of a percentage fee.</p> <p>CSI Bayad Center, Inc. has access to track and monitor clients who have already paid their respective transactions.</p>	Number of Payment Channels recommended for approval.		The Committee is yet to submit their final recommendation for the qualified payment channels with the supporting documents to the Commission for approval.